

It pays to choose



Dear Valued Customer,

With Singapore's implementation of circuit breaker measures, we would like to keep you updated on what we are doing and how we are able to support you through this difficult time.

Firstly, we would like you to know that Budget Direct Insurance remains 100% operational.

We are here for you.

Visit budgetdirect.com.sg anytime.

Here you can purchase, renew or manage your policies – contact-free, at all times. Log in securely using the SingPass Mobile app or your registered email address.

Call our Customer Care team (For Policy Purchases, Renewals or Administration).

Call 6221 2111, Mondays to Fridays, from 8am to 8pm, and Saturdays from 9am to 3pm (excluding public holidays). Or email help@budgetdirect.com.sg anytime.

Claims and Roadside Assistance.

24 hours a day, 7 days a week. Call 6221 2199 (within Singapore) or +65 6540 2199 (if you're overseas), or email us at claims@budgetdirect.com.sg.

Our accident reporting centres will remain open at this time. While circuit breaker measures are in effect, we advise you to call the accident reporting centre for an appointment. [Please click here for details.](#)

Due to renew your insurance soon?

Your insurance renewal notice will be sent to you via email. Our Customer Care team will be happy to help you if you call or email them via their contact details above.

Are you financially impacted? We're here to help.

If you have been financially impacted by COVID-19 and would like to maintain your insurance protection throughout this time, we offer 12-month instalment plans when you use a DBS or POSB Mastercard or Visa credit card.

If you do not have any of the above credit cards and require assistance, please call our Customer Care team for a discussion on how we can help. Contact details as above.

Our walk-in Customer Care counter will be closed from 10 April 2020 till 4 May 2020, but we remain contactable.

We will update budgetdirect.com.sg and our [Facebook page](#) when our counter reopens. Please follow our Facebook page to receive future information and updates.

Please note that claims support and customer care services are not available via Facebook or other social media channels. You may contact us via phone or email instead as above.

We're hiring.

Yes, we're still hiring.

Looking for a career with full training and competitive benefits in a growing digital business? Or know someone that does? Please visit budgetdirect.com.sg/careers.

The team and I are here to help. We will overcome COVID-19 together. #SGUnited

Yours sincerely,

Simon Birch
CEO, Budget Direct Insurance

Auto & General Insurance (Singapore) Pte. Limited
(Co. Reg. No. 201626103G), trading as **Budget Direct Insurance**

190 Clemenceau Avenue, #03-01, Singapore Shopping Centre
Singapore 239924



Customer Care Centre

6221 2111
Mondays to Fridays, 8am to 8pm
Saturdays, 9am to 3pm
(excluding public holidays)

help@budgetdirect.com.sg

Claims Hotline (24 Hours)

6221 2199
(within Singapore)
+65 6540 2199
(if calling from overseas)

claims@budgetdirect.com.sg